



MoveInSync ETS Automates
Commute Management for a
**Global IT & Consulting
Service Provider**

www.moveinsync.com

About the Client

Client - **A Global IT and Consulting Service Provider**

User Base - **3000 users**

Focus Geography - **India**

Offering - **MoveInSync ETS**

Major Challenges Faced by the Client

01

The entire commute process was manual, leading to multiple errors

02

Scheduling was handled manually, which often resulted in missed employee pick-ups and drops. Additionally, changes in pick-up/drop locations or delays in cab arrival and departure were not recorded, further complicating the process.

03

Scheduling set backs caused delays in escort deployment for women traveling alone.

04

The vehicles were not utilized to their maximum occupancy, necessitating the deployment of more cabs than needed.

05

There were no measures in place to identify non-inducted and non-compliant vehicles and drivers.

06

Routing was manually handled on Excel, leading to confusion and delays.

07

The client was unable to track the vehicles, resulting in multiple escalations and calls to the transport team from employees.

How MoveInSync Helped the Client



01

We automated the entire commute process for the client.

02

We defined the cut-off time for employee scheduling, hence, streamlining the process.

06

Our dashboard provided real-time tracking of the fleet for admin and users.

03

Timely scheduling also ensured that escorts were deployed for women traveling alone.

07

We also introduced the OTP feature to validate employee attendance when boarding cabs.

04

Our AI & Geo-code based routing ensured efficient routes were generated.

08

Customized reports were made available on our dashboard for the client to analyze their commute process better.

05

We enabled an auto-approval mechanism for driver & vehicle compliance.

09

Billing was done only for authentic trips, reducing billing closure time.



Result

99%

Accurate Routing

75%

Increase in Average Seat Utilization

94%

On-time departure

INR 6 Lakh

per month saved in the transport billing amount

4.8

ESAT score





Conclusion

Implementing MoveInSync's Employee Transport Solution brought significant improvements to the client's commute process. Our solution enabled the client to prioritize employee safety while also improving the efficiency of their transport operations. Additionally, our platform allowed for employee self-scheduling and vehicle tracking, increasing convenience for employees while also optimizing vehicle occupancy for the client.

Overall, our Employee Transport Solution improved the client's commute process by reducing costs, saving time, and increasing safety measures.

For more information, visit www.moveinsync.com